

# STRENGTHENING FAMILIES LOCALLY

## Spokane Community Goals

### Services:

- Understand and empower the community that is most at risk and partner with them more effectively
- Understand families' experiences of the Child Welfare systems and what may cause disparity in experiences
- Increase consistency of experiences for families, children, service providers, and natural supports within Child Welfare systems
- Strengthen capacity and scope of services in the community
- Develop a "no wrong door" point of entry for families into the delivery system
- Increase literacy of community members

### Systems:

- Take an inventory of services and gaps in the community,
- Increase accessibility to community services (remove barriers including economic, language, cultural, environmental, etc.)
- Develop a "strategic prevention plan" that will help with funding strategies and collaboration in the future
- Increase DCYF's collaboration with local agencies working with teen populations, specifically around behavioral health placements

### Knowledge:

- Increase knowledge and transparency about local and state child welfare/family support practices and systems
  - For families: education about follow-through with medical/therapeutic providers, and transparency of the system
  - For medical/therapeutic providers: education about how to support follow-through with families
  - For community members and service providers: education about what safety concerns/threats look like, what can be done to mitigate those before formal intervention needs to occur
  - For DCYF staff: education about local service providers, to learn what local program offer and how to effectively connect families to them
- Establish a regular marketing campaign to community members
- Train providers in trauma-informed care, NEAR, effective practices, etc.



Washington State Department of  
**CHILDREN, YOUTH & FAMILIES**